



Town of Whitestown Residential Trash and Recycling Information

FREQUENTLY ASKED QUESTIONS

COLLECTION GUIDELINES

When is service expected to begin?

Service is expected to begin October 1, 2017. More specific information will be provided to residents as the service commencement approaches.

How many trash containers will I receive?

Each resident will receive one green wheeled trash container and one yellow-top wheeled recycling container. A second trash container is available upon request. Multiple replacement containers, after the first free replacement, may incur additional fees at the resident's expense.

Will the trash and recycle be picked up on the same day?

Trash will be picked up weekly, while recycling will be picked up once every two weeks on the same day as your regular solid waste and yard waste collection day.

Town-Wide Residential Trash and Recycling Service Begins October 1

The Town of Whitestown is pleased to be working through its Public Works Department to provide convenient new Town-wide residential trash and recycling services. The Town Council is proposing to award a new residential contract to the lowest-cost bidder, **Ray's Trash Service**, to provide curbside service **beginning October 1, 2017**. By providing residential trash removal and recycling, the Town may provide for better long-term rates, encourage recycling, reduce large truck traffic and provide general health and welfare benefits to all residents.

Proposed Trash Pickup Basic Guidelines

- Residents will need to place containers close to the curb or edge of the pavement **before 7:00 a.m.** on the designated collection day. Collection may occur anytime between 7:00 a.m. and 5:00 p.m.
- A maximum of two trash containers, *plus any overage bags purchased by the customer from Ray's Trash Service*, will be picked up weekly. Overage bags may be purchased at a cost of \$2 each, and when fully loaded for collection, overage bags shall not weigh more than 40 pounds.
- Collection will be curbside, except for those Planned Unit Developments (PUDs) and residences where alley facing garages necessitate alley pickup.

What day is trash picked up?

You will receive a letter indicating your regular pick up day.

What is the holiday schedule?

Specific Holiday information will be made available by the contractor.

Do I have to sort my recycling?

Recycling can be commingled; it does not need to be sorted.

What are the rates for trash service?

The initial proposed monthly service fee per residential unit for the first year is \$10.55 (including administrative fee). For details, see Ordinance 2017-27

Whom do I contact with questions?

Please contact Becca Smith, Public Works Administrative Assistant, at 317-732-4531

For more details and specific terms of service, see the Town's website, www.whitestown.in.gov for a copy of Ordinance 2017-27.

Recycling Guidelines

The following *commingled* items will be accepted for recycling at no additional cost to residents:

- Aluminum, aluminum foil and foil pans, steel, empty steel paint cans, tin and bimetal cans
- Plastics (#1 through #7)
- Glass containers (amber, clear, blue and green in color)
- Corrugated cardboard, paperboard and fiberboard
- Newspapers, magazines, phone books and catalogues

Collection of Bulk Items, Yard Waste and Christmas Trees

The following special items also will be accepted:

- On the same day as regular trash pickup, during the months of March through May, and October through December, up to 20 bags per week of leaves and other yard waste will be picked up at each residential unit, provided it is bundled or bagged in recyclable (i.e., non-plastic) bags. Tree limbs or branches cannot exceed 4-feet in length or 4-inches in diameter.
- One Christmas tree per resident will be picked up after the holiday season, at no additional charge.
- On an on-call basis, with 48-hours' notice, bulky waste items will be picked up at no additional charge, including: appliances not containing refrigerants, furniture and other items with weights and volumes exceeding container capacity. More than one bulky item picked up per month may incur an additional fee per item.
- A drop-off program will also be available at designated locations for residents to deliver solid waste, yard waste, construction debris, bulky waste and recycling.

Items Not Accepted

- Items not properly bagged, bundled or contained.
- Non-residential solid or hazardous waste, including: construction debris, medical waste, items containing refrigerants, dead animals, paint, sludge, oil, chemicals, or other flammable and volatile liquids. Contact [Boone](#)



County Solid Waste District regarding proper disposal of household hazardous waste.